



CRISIS NEGOTIATION ER-005

Effective Date: 2000/09/15

Reviewed: 2013/09/27

Amended: 2025/03/17

Policy Statement

It is the policy of the Regional Municipality of Peel Police Service Board that the policy requirements set out in this document shall form part of the Board Policies and the Chief of Police is hereby directed to comply with these requirements in his/her administration and operation of the Peel Regional Police.

1. Subject

The guiding principles under which procedures and processes relating to crisis negotiation services are to be established.

2. Policy Requirements

The Board directs that this section of the policy and any police service directive and/or procedure relating to crisis negotiation services be based on the following principles:

- a. That it is in complete compliance with legislative and constitutional requirements, and recognized legal principles;
- b. That members act with full respect for human dignity and according to professional standards of skill, integrity and accountability;
- c. That it maintains both officer and public safety as a priority;
- d. That there is 24 hour police response on all calls for crisis negotiation services;
- e. That it ensure members involved in crisis negotiation services have the knowledge, skills and abilities to perform this function;
- f. That it ensure the police services' procedures for crisis negotiations are contained in a manual that is available to each member providing that service; and
- g. That the Chief of Police regularly review procedures on crisis negotiation services to remain current with case law, inquests, inquiry findings, and amendments to related legislation.

3. Measurement Methods/Systems

The Chief of Police shall regularly review crisis negotiation services to ensure the integrity of the police service directive and/or procedure.

4. Reporting

The Chief of Police shall report on an exception basis. This applies to those circumstances where the use of crisis negotiation services has resulted in an "exceptional" circumstance, or a circumstance which may be detrimental to the police service; and/or resulted in significant issues of potential liability to the Board and the police service.

As part of a separate Annual Report on Adequacy Regulation, the Chief of Police shall report on the total number of calls for crisis negotiation services and on compliance with this section of the policy.

5. Authority/Legislative Reference

Community Safety and Policing Act, 2019, ss. 38(1)(g) and 38(2)

O. Reg. 392/23: Adequate and Effective Policing (General), ss. 6(1) 4. viii., 9(1) 2. iv., 9(1) 7., 10(1) 1. iii., 11(1) 4., and 24(1) 2.

Board Minute #191/00

Board Minute #63/13

6. Linkage to Appropriate Police Service Procedure/Directive

I-B-114(F)

I-B-162(F)

I-B-115(F)